

# Small Biz Q4 Sales Audit

#### **Recap of Branding Tweaks That Drive Holiday Sales Blog Post:**

Holiday sales can make or break the year for small businesses, but most brands leave money on the table by overlooking the basics. In our blog, *Branding Tweaks That Drive Holiday Sales*, we break down simple yet powerful adjustments that boost visibility, improve customer experience, and drive conversions.

To make it even easier, we built a **Q4 Small Biz Sales Audit Checklist** — your step-by-step guide to reviewing the four pillars that impact your holiday sales performance:

- ✓ Financial Tracking Do you know where your sales stand?
- ✓ Marketing & Visibility Is your brand message holiday-ready?
- ✓ Customer Engagement Are you building connections that convert?
- ✓ Operations & Readiness Can your systems handle the holiday rush?

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### **Section 1: Marketing & Visibility**

Do you have an updated Google Business Profile?

Have you posted on social media at least 2x in the last week?

Is your website mobile-friendly and fast?

Are you running at least one seasonal or holiday promotion?

Score: 0-5 points

## **Section 2: Customer Engagement**

✓ Do you have a holiday email campaign scheduled?

Have you reached out to repeat customers with an and Do you have a system for asking for Google/Facebook reviews? Have you reached out to repeat customers with an exclusive offer?

✓ Are you offering bundles, upsells, or gift-with-purchase incentives?

Score: 0-5 points

## **Section 3: Operations & Readiness**

Is your inventory updated and aligned with seasonal demand?

Have you set staff schedules for peak days/times?

Are your payment systems ready (Zelle, ApplePay, online checkout)?

Do you have customer service FAQs or quick responses ready?

Score: 0-5 points

# **Section 4: Financial & Tracking**

Do you know your sales goal for Q4?

Are you tracking ROI on ads or campaigns?

✓ Do you have a set budget for marketing?

Are you reviewing profit margins before running discounts?

Score: 0-5 points

#### **Scoring Guide**

- 16-20 points  $\rightarrow$  Ready to dominate Q4!
- 10–15 points → You're halfway there. Prioritize marketing & engagement.
- 0-9 points  $\rightarrow$  You're leaving money on the table. Book a consult today.

Book your free 15-minute Q4 Strategy Call with Marchan Group. Let's maximize your year-end revenue.



Calendly Scheduler QR Code

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